OFFICIAL BULLETIN

VOLUME 106

JANUARY 2018 - JUNE 2018

NUMBERS 1-6



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Jake Schafer

Business Manager

Julie Fiest

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Drinking Water Program Staff; Operator Certification, Training and Facility Inspections Unit Staff; and Conference Sections

Members of the conference are indebted to those members and others who have contributed articles and other materials for this publication.

If you are interested in submitting articles or pieces for publication, please contact Jake Schafer at jrschafer@nd.gov

OFFICIAL BULLETIN

Official Publication of the North Dakota Water and Pollution Control Conference

Spring Issue

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PRESIDENT-ELECT - Mike Berg

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CONFERENCE BUSINESS PHONE:

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On the cover: Scenic Theodore Roosevelt National Park

The objectives of this Conference shall be: the advancement of the knowledge of design, construction, operation and management of water and wastewater systems; the promotion and encouragement, through annual meetings or otherwise, of an exchange of information and experience among its membership; the promotion and encouragement of the protection of public health and improved environment through the construction and efficient operation of water supply and wastewater treatment facilities; and the promotion of water and wastewater system operator education and certification programs.

Article II of the Constitution of the North Dakota Water and Pollution Control Conference

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NORTH DAKOTA WATER AND POLLUTION CONTROL CONFERENCE

Publisher of OFFICIAL BULLETIN

2639 E MAIN AVE BISMARCK, ND 58501 701-328-6627 FAX 701-328-6206

MEMORANDUM

TO:

City Officials, Water and Wastewater Operators, Rural Water System Managers, Street Department Personnel, Consulting Engineers, Commercial Suppliers, and

Industrial Managers

FROM:

Shawn Heinle, Secretary-Treasurer

North Dakota Water and Pollution Control Conference

RE:

2018 Annual NDWPCC Conference

DATE:

June 28th, 2018

This year will mark the 90th North Dakota Water and Pollution Control Conference. As you new Secretary/Treasurer I am making some changes that I believe will not only help update how the conference is managed but may even help to expand it to new audiences. The changes I am a making were presented at the May Joint Board meeting and approved by the members in attendance. The first change I am making will be to use an online registration for all participants. The venue we will be using is called Eventbrite. We have created several package choices. To register go to https://www.eventbrite.com/e/2018-north-dakota-water-and-pollution-control-conference-grand-forks-registration-46164115111, or search for 2018 North Dakota Water and Pollution Control Conference, Grand Forks ND. Then choose

46 164 115 11 1 , or search for 2018 North Dakota Water and Pollution Control Conference, Grand Forks ND. Then choose from the registration choices, fill out the registration form and pay with a credit card. The following are the choices with description:

Complete Registration - Registration for conference attendance, membership, and meals.

Individual Registration - Registration for conference attendance and membership, but no meals.

Banquet Guest - Guest of paid registrant. Includes banquet meal.

Vendor - Includes table, registration for one company representative, and Wednesday noon luncheon ticket.

Helper - Registrant assisting a registered vendor. No meals included.

Poker Dealer – Vendors who wish to be poker dealers for the poker fundraiser will be put on a list to let registrants know which booths to visit to draw a poker card.

Sponsorship – Any sponsor willing to donate towards door prizes, social hour, hospitality night, and golf tournament awards. Levels range from \$0-99, \$100-249, and \$250 plus.

The second change will be to use another online company to create badges and packages. We are looking into using Boomset to help with this change.

If you have any questions, call or email me at 701.328.6627, or swheinle@nd.gov.

Thanks.

Shawn

SH: jf Enc.

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NDWPCC JOINT BOARD MEETING MINUTES

January 23, 2018 Bismarck, ND

A meeting of the Joint Board of Directors of the North Dakota Water and Pollution Control Conference (NDWPCC); North Dakota Water Environment Association (NDWEA); North Dakota Chapter of the American Public Works Association (NDCAPWA): North Dakota Section of the American Water Works Association (NDAWWA); and the North Dakota Chapter of the North American Stormwater and Erosion Control Association (NASECA-ND) was held on January 23, 2018, in the Cannonball Room of the Ramkota Hotel, Bismarck, ND. The following board members and guests were present: Mike Berg, David Bruschwein, Tracy Eslinger, Sarah Waldron Feld, Bill Gefroh, Erik Gilbertson, Rick Gillund, Fred Goetz, Dallas Grossman, Jasper Klein, Troy Hall, Marty Haroldson, Dale Heglund, Shawn Heinle, Jeff Hruby, Barry Johnson, Christine Johnson, Jim Lennington, Wei Lin, Jennifer Malloy, Lance Meyer, Tim Paustian, Mike Quamme, Karl Rockeman, Jake Schafer, Gabe Schell, Dustin Scott, Tom Scott, Luci Snowden, Matt Sperry, Greg Stack, Gregg Stewart, William Sukalski, Jess Wagner, Greg Wavra, Adam Zach, and Gary Zuroff.

The meeting was called to order at 10:34 a.m.by NDWPCC President Tracy Eslinger. Copies of the meeting agenda and 2017 NDWPCC financial report were provided to those in attendance.

The first order of business President Eslinger called for a motion to dispense with the reading of the minutes from the October 17, 2017, joint board meeting in Fargo, and approve the minutes mailed to all board members. Rick Gillund so moved, Matt Sperry seconded, and the motion carried.

Next, President Eslinger called for the Treasurer's Report. Shawn Heinle read the 2016 NDWPCC financial report, which showed a net profit of \$7,224.96 and total assets of \$153,067.16. President Eslinger asked for any discussion. Hearing none, President Eslinger called for a motion to approve the Treasurer's Report. Bill Gefroh so moved, Luci Snowden seconded, and the motion carried.

Next, President Eslinger called for a report from the Auditing Committee. Jess Wagner stated that the 2017 NDWPCC Financial Report and records were reviewed prior to the joint board meeting and that NDWPCC finances were in good order. Mr. Heinle

stated that Brady Martz was brought in to correct errors in QuickBooks. The errors resulted from turnover of personnel responsible for QuickBooks, but not fully understanding how to use QuickBooks. QuickBooks now matches the bank statements and the conference checkbook. Luci Snowden inquired if there a set of written guidelines, or instructions for new personnel to follow, Mr. Heinle stated there are not.

Continuing with old business, President Eslinger asked for a report on the 2017 Conference. Mr. Heinle reported that 398 people preregistered and 445 attended. There were 65 vendors who reserved 77 booths; 20 sponsors donated \$7,225 for the golf tournament, social hour, entertainment, and coffee breaks. Meals served were as follows: Tuesday lunch 182, Tuesday buffet 150, Wednesday breakfast 269, Wednesday lunch 268, Wednesday banquet 261, and Thursday lunch 181.

President Eslinger asked for any other old business. Hearing none. President Eslinger called for new business.

Secretary Heinle requested that the joint boards provide topics and presenters for the 2018 Conference by the next joint board meeting in May 22, 2018.

Next, President Eslinger asked for volunteers to be on the local arrange committee for the upcoming conference. Volunteers included Adam Zach, Fred Goetz, Joe Ferguson, and Bill Sukalski. Mr. Heinle said he would set up a date in early May to meet with the local arrangement committee and start the planning for the conference.

Next, President Eslinger called for a report on the 2018 Water and Wastewater Operator Training Program. Mr. Heinle indicated that 1,169 announcements had been mailed and he listed the dates for the upcoming sessions.

President Eslinger called for any other new business. Secretary Heinle posed the question as to how long conference records should be retained. There was a lengthy discussion on various possibilities. It was suggested that record retention should be in line with federal guidelines. Mr. Heinle indicated he would look into these guidelines.

President Eslinger then asked if there were ways the conference could be improved. This generated a lot of discussion, including discussion regarding the entertainment noted that attendance was lower than expected and that consideration for similar events should include moving the times back or moving the entertainment to after the banquet on Wednesday night. There was also discussion on ways to better improve the drawing for prizes.

Also, David Bruschwein proposed creating a group to look at how the conference is run, and if there are ways to improve on the current system. The group will be comprised of the following members: David Bruschwein, Dallas Grossman, Rick Gillund, and Tim Paustian.

President Eslinger proposed alternating location of the conference so it is in the east one year and the west the next year. Gary Zuroff suggested that the possible of conventions in Dickinson or Williston.

Lastly, being no other new business, President Eslinger called for a motion to Adjourn, Jake Schafer so moved.

The meeting adjourned at 11:27 a.m. NDWPCC can be thanked for the refreshments and noon luncheon.

Respectfully submitted,

Shawn Heinle Secretary/Treasurer

We'd like to clarify something.

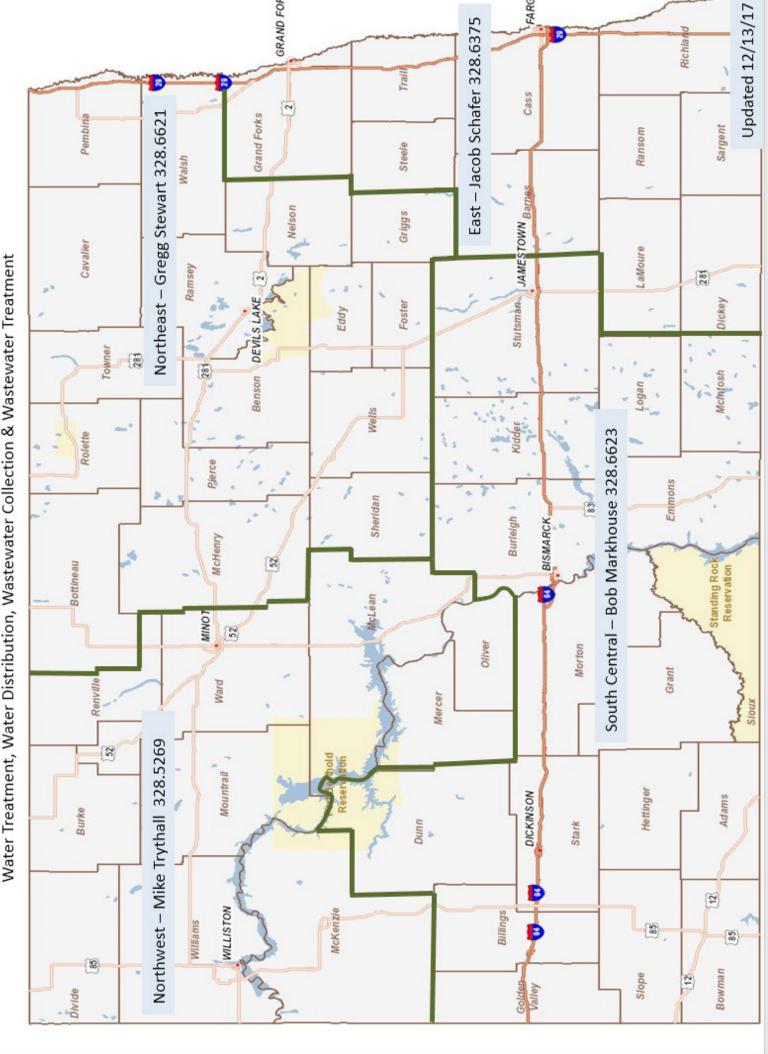






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NDWPCC JOINT BOARD MEETING MINUTES

May 22, 2018 Bismarck, ND

A meeting of the Joint Board of Directors of the North Dakota Water and Pollution Control Conference (NDWPCC); North Dakota Water Environment Association (NDWEA); North Dakota Chapter of the American Public Works Association (NDCAPWA): North Dakota Section of the American Water Works Association (NDAWWA); and the North Dakota Chapter of the North American Stormwater and Erosion Control Association (NASECA-ND) was held on May 22, 2018, in the Cannonball Room of the Ramkota Hotel, Bismarck, ND. The following board members and guests were present: Chuck Abel, Mike Berg, David Bruschwein, Tracy Eslinger, Sarah Waldron Feld, Joe Ferguson, Bill Gefroh, Erik Gilbertson, Rick Gillund, Fred Goetz, Harvey Gullicks, Jasper Klein, Terry Halstengard, Marty Haroldson, Shawn Heinle, Jeff Hruby, Barry Johnson, Christine Johnson, Jennifer Malloy, Lance Meyer, Tim Paustian, Michael Quamme, Karl Rockeman, Jake Schafer, Gabe Schell, Dustin Scott, Todd Seibel, Luci Snowden, Matt Sperry, William Sukalski, Greg Wavra, and Adam Zach.

The meeting was called to order at 10:35 a.m.by NDWPCC President Tracy Eslinger. Copies of the meeting agenda and 2018 NDWPCC financial report were provided to those in attendance.

The first order of business President Eslinger called for a motion to dispense with the reading of the minutes from the January 23rd, 2018, joint board meeting in Bismarck, and approve the minutes mailed to all board members. Rick Gillund so moved, Matt Sperry seconded, and the motion carried.

Next, President Eslinger called for the Treasurer's Report. Shawn Heinle read the 2018 NDWPCC financial report, which showed a net profit of \$10,828.27 and total assets of \$163,415.06. President Eslinger asked for any discussion. Hearing none, President Eslinger called for a motion to approve the Treasurer's Report. Erik Gilbertson so moved, Chuck Abel seconded, and the motion carried. Barry Johnson inquired how much money is needed in the checking account. After lengthy discussion it was decided that a subcommittee with members Mike Berg, Gabe Schell, and Adam Zach will explore how much money should be retained in the checking account and report findings at the fall conference.

President Eslinger called for old business. First, Secretary Heinle presented the numbers of attendees and exams at spring training. There were 310 attendees and 222 exams taken. The passage rate for exams was 68%. Fred Goetz requested a copy of the numbers. Next, Adam Zach spoke on behalf of the local arrangement committee. Mr. Zach said that King's Walk has been reserved for the golf tournament. The committee is also looking to have two tours, one to the Ralph Engelsted Arena and one the new water treatment plant in Grand Forks. Mr. Zach then asked the group opinions on which times during the conference would work better for the tours, the committee is looking at Monday afternoon and Tuesday morning. The committee is looking to have simple entertainment at banquet, example piano playing in the background, and have more entertainment after the banquet at Players. Also, there was discussion of ways to move the awards presentation along. Michael Quamme suggested putting a time limit on each groups awards presentation. The committee will explore this option. Last, Secretary Heinle reminded member groups to provide presenter and topics by end of June.

President Eslinger asked for any other old business. Hearing none. President Eslinger called for new business.

Secretary Heinle reminded the members of the two open vacancies on the board. One director and one assistant director position. There was discussion on descriptions and time periods for all board positions. Secretary Heinle said he would email these to members. Nominations will occur at the fall conference.

Next, Secretary Heinle asked the members what should be done with old conference equipment stored at the Environmental Training Center. It was decided to advertise the equipment on Bismanonline for 2 months and if there is no interest, take to the Bismarck landfill. Secretary Heinle then presented to the members proposals for online registrations and registration packages. He suggested the use of Eventbrite to handle online registrations, and Boomset to handle registration packages. Secretary Heinle indicated prices and how it would improve the conference. The members approved using the online options and absorbing the cost the first year. Secretary Heinle will report on how this online option worked at the January board meeting.

Secretary Heinle suggested the use of a logo to use with the online registration and asked if the conference even had one. He was told there was one for the 75th Anniversary. Secretary Heinle said he would explore logo options. Also, Secretary Heinle asked if about using a postcard with save the date, instead of the usual mailing to let members know about the conference dates and online registration. The members agreed to the change and suggested an announcement in the next Official Bulletin.

Last, Secretary Heinle said announcements for vendors and sponsors will be sent out in early June.

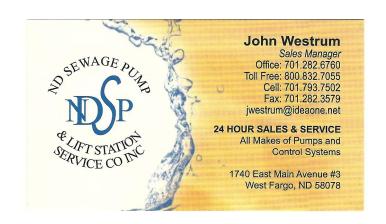
President Eslinger called for any other new business. Seeing none, President Eslinger called for a motion to adjourn. Lucy Snowden moved, and Matt Sperry seconded.

The meeting adjourned at 11:27 a.m. NDWEA can be thanked for the refreshments and noon luncheon.

Respectfully submitted,

Shawn Heinle Secretary/Treasurer







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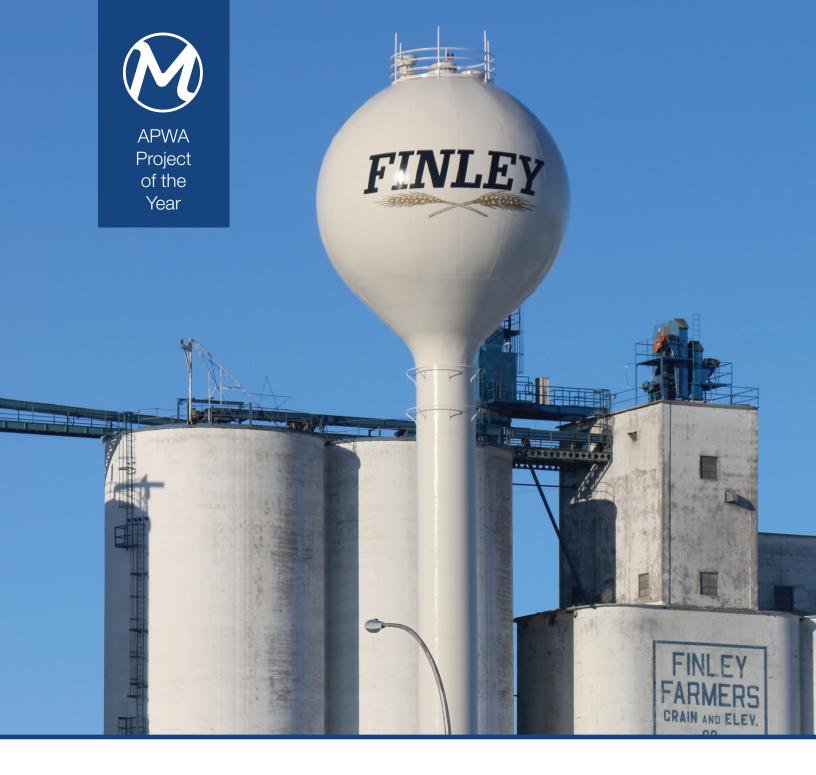
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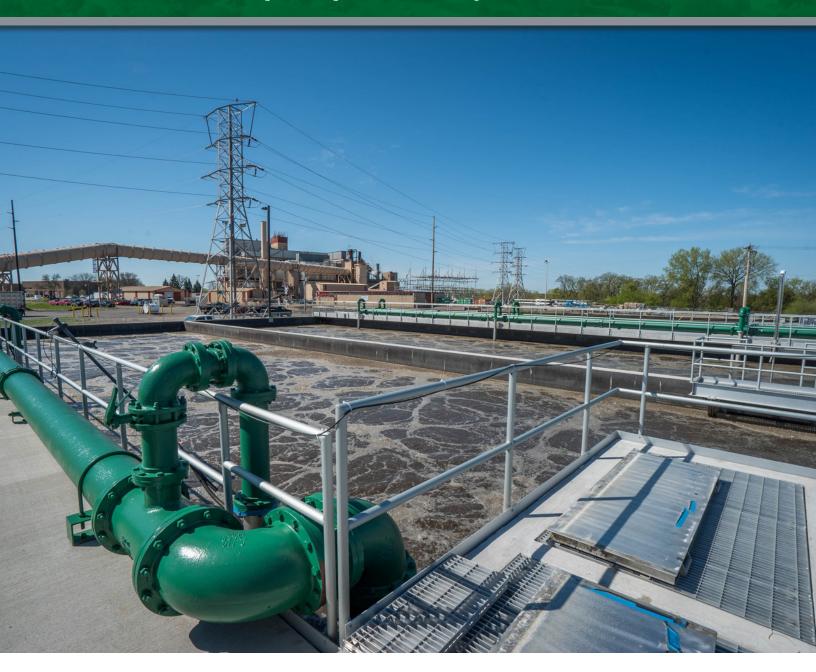


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Call For Articles

Jake Schafer Bismarck, ND

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Articles must be:

- 1 to 20 pages
- MS Word or PDF format
- Submitted via email

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- * If color, must be in color. If B&W, must be black and white*
- * Invoice/Ad order form must be turned-in along with ad*

Submission due dates:

- June 15th (spring)
- September 15th (conference)
- December 15th (winter)

Thank you all for your continued support of the North Dakota Water and Pollution Control Conference, and the NDWPCC Official Bulletin. For submissions of both advertisements and articles, please contact at me at Jrschafer@nd.gov. I look forward to working with you!

Jake Schafer Editor - NDWPCC Official Bulletin



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Summer Operator Testing Scheduled

The summer operator certification exam session will be held on August 28th, 2018 at the Environmental Training Center located at 2639 East Main Avenue in Bismarck. Examination times will be from 8:00 a.m. to 4:00 p.m. **To ensure adequate time for exams, testing must begin by 11:00 a.m.** Please indicate time of arrival on exam application form. If you don't have a copy of the application, you can print one by visiting: http://www.ndhealth.gov/mf/forms/Operator_Certification_Application.pdf.

Renewal and exam fees must be paid prior to testing.

Applications must be received by July 31st, 2018.

Please contact Craig Bartholomay, North Dakota Department of Health, at 701-328-6626 with any questions regarding operator certification and/or exams.



2018 - Grand Forks, October 16, 17 and 18 Alerus Center

2019 - Bismarck, October 8, 9 and 10 Ramkota Hotel

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Operators Pass Certification Examinations (March-April 2018)

Congratulations to the Operators

Operator Anderson, Jack Arends, Paul Aumiller, Steven Bartholomew, Zachary Baytosh, Chris Benge, Dylan	Employer Burlington City of Devils Lake City of Grand Forks City of Grand Forks City of Dakota Gasification Co Bowbells City of	ification Type/Grade Water Distribution 01 Water Treatment 03 Wastewater Collection 04 Water Treatment 04 Water Distribution 01 Wastewater Collection 1A, Water Distribution 1A
Berg, Don Berg, Jason Bergeron, Beau	Rolette City of Walhalla City of Williston City of	Water Treatment 1A Water Distribution 1A Water Distribution 1A Wastewater Collection 1A, Water Distribution 1A
Blessum, Chad Blum, Brandon Bonin, James Brotherton, Kris	Tri-County Water District Southwest Water Authority Grand Forks Air Force Base McKenzie County WRD - Sys	Water Treatment 01 Water Distribution 02 Water Distribution 02
Brouillet, Brad Bruinekool, Mark	Grand Forks City of Williston City of	Wastewater Collection 03 Wastewater Collection 02, Water Distribution 01
Carpenter, Brady	North Prairie RWD-System 18	
Carstens, Logan Christianson, Brock Clarys, Curtis	Grand Forks Air Force Base Williston City of	Water Distribution 1A, Water Treatment 1A Water Distribution 02 Wastewater Collection 01, Water Treatment 01 Wastewater Collection 02
Collier, Nicholas	Grand Forks Air Force Base	Wastewater Collection 02, Water Distribution 02
Corey, Kevin	Dakota Rural Water District So	
Costello, Craig Cron, Barb	West Fargo City of Flaxton City of	Water Treatment 02 Water Distribution 01 Water Distribution 1A,
Cucci, Kevin	Grand Forks Air Force Base	Water Treatment 1A Wastewater Collection 02,
Degeldere, Dylan	Grafton City of	Water Distribution 02 Wastewater Collection 1A, Wastewater Treatment 01
Degenstein, Steven Denning, Zach	Minot Air Force Base Bismarck City of	Wastewater Collection 02 Wastewater Collection 01,
Dockter, Todd Dukart, Jessica Eng, Ryan Everson, Kelly Faller, Jason	Ashley City of Southwest Water Authority Grafton City of Valley City City of Watford City City of	Water Distribution 01 Wastewater Collection 01 Water Treatment 01 Water Treatment 01 Wastewater Collection 02 Wastewater Treatment 01

Operator Farrell, James Fischer, Glen Fritz, Samuel	Employer Certs Southwest Water Authority Edgeley City of Southwest Water Authority	Water Distribution 1A Water Distribution 02 Water Distribution 1A Water Distribution 02
Gage, Christian	Mayville City of	Wastewater Collection 1A, Wastewater Treatment 1A, Water Distribution 1A, Water Treatment 1A
Geiger, Bill	Bismarck City of	Wastewater Collection 02
Glasoe, Monte	Noonan City of	Water Distribution 1A
Gohl, Russ	Minot Air Force Base	Wastewater Collection 02, Water Distribution 02
Goodsky, Francis	Williston City of	Water Treatment 01
Gorres, Jim	Northwood City of	Wastewater Collection 1A, Water Distribution 1A
Gunville, Shannon	Belcourt Rural Water	Water Distribution 01
Gylten, Steve	Hatton City of	Wastewater Collection 1A,
		Water Distribution 1A
Hadley, Dustan	Missouri West Water System	Water Distribution 01
Hanson, Brady	West Fargo City of	Wastewater Collection 02,
		Water Distribution 02
Hanson, Jared	Neche City of	Water Distribution 1A
Hare, Anthony	West Fargo City of	Wastewater Collection 01,
		Water Distribution 01
Harr, Brent	Stutsman Rural Water District	Water Distribution 02
Harr, Shane	Jamestown City of	Water Distribution 01
Hart, Scott	Western Area Water Supply Au	
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Heinert, Cody	Bismarck City of	Wastewater Collection 02,
Helfrich, Tyler	Milton R Young Station Well -	Water Distribution 02
Heimen, Tyler	William R Toung Station Wen -	Water Distribution 1A,
		Water Treatment 1A
Heredia-Nieves, Yoel	Dickinson City of	Wastewater Collection 01
Hottman, David	Southwest Water Authority	Water Distribution 01
Irish, Matthew	Steele City of	Water Distribution 02,
inisii, iviattii v	Steele City of	Water Treatment 02
Irvine, Wiley	Mandan City of	Wastewater Collection 02, Water Distribution 02
Iwen, Chris	Enderlin City of	Wastewater Collection 01
Johnson, Dale	Misty Waters LLC	Wastewater Treatment 02
Johnson, Jeremy	R & T Water System	Water Distribution 1A,
Johnson, Jerenny	Tea I water system	Water Treatment 1A
Kalenze, Linus	Minot Air Force Base	Water Distribution 01
Kallberg, Russell	Minot Air Force Base	Wastewater Collection 02,
		Water Distribution 02
Kastner, Chad	Surrey City of	Wastewater Collection 01,
,		Water Distribution 01
Kendall, Tanyor	Minot Air Force Base	Wastewater Collection 02,
-		Water Distribution 02

Knight, Ben Kummer, Cody Larson, Dustin Latham, Stephen Leines, Lee Lick, Wade Lick, Wade Lutz, Jeffrey Magstadt, Lee Martinson, Steve Matzke, Brian McParlane, James McPelis, Nicholas Melby, Kael Messer, Cary Mikkelson, Amber Minot Air Force Base Newman, Aaron Minot Air Force Base Otto, Scott Peterson, John Piatz, Lee Pranke, Dane Piatz, Lee Pranke, Dane Rosencrans, Paul Sanderson, Lloyd Schlieve, Flint Scoffield, Tanner Scoffield, Tanner Scoffield, Tanner Minot City of Water Distribution 11 Water Distribution 12 Water Distribution 02 Water Distribution 02 Water Distribution 03 Water Distribution 03 Water Distribution 03 Water Distribution 03 Water Distribution 04 Water Distribution 02 Water Distribution 02 Water Distribution 01 Water Distribution 02 Water Distribution 02 Water Distribution 01 Water Distribution 02 Water Distribution 02 Water Distribution 01 Wastewater Collection 04 Wastewater Treatment 01 Water Distribution 02 Water Distribution 03 Wastewater Collection 04 Wastewater Collection 05 Wastewater Collection 06 Wastewater Collection 07 Water Distribution 09 Water Distribution 01	<u>Operator</u>		ertification Type/Grade
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Certification Type/Grade Employer Operator Water Treatment 02 Minot City of Seifert, Justin Slater, Jamie Western Area Water Supply Authority Water Distribution 1A Wastewater Treatment 03 Sloboden, Tim Minot City of Smedshammer, Tanner West Fargo City of Water Distribution 03 Watford City City of Snook, Mike Water Treatment 01 Southwest Water Authority Sokolofsky, Andrew Water Treatment 03 Staebler, Matthew West Fargo City of Wastewater Collection 03. Water Distribution 03 Stieg, Brad Dickinson City of Water Distribution 04 Suda, Daniel Grafton City of Wastewater Collection 01 Minot Air Force Base Wastewater Collection 01 Swartz, Jeremy Taggart, James Arnegard City of Wastewater Collection 1A Thompson, Sherri Minnewaukan City of Water Distribution 1A Torgerson, Dustin Minot Air Force Base Wastewater Collection 02. Water Distribution 02 Grand Forks City of Wastewater Collection 02 Tupa, Brandon Water Distribution 01, Tweedale, Justin Coal Creek Station Water Treatment 02 Ulland, Jason Water Treatment 02 Villanueva, Fitz McKenzie County WRD - System 1 & 4 Water Distribution 01 Voorheis, Paul Water Treatment 02 R & T Water System Walker, Sean Alexander City of Wastewater Collection 02 Wasylow, Justin Grand Forks City of Water Treatment 03 Weibel, Sean Wahpeton City of Water Distribution 1A. Water Treatment 1A Wenger, Matthew Milton R Young Station Well - MPC Southwest Water Authority Whittington, Jerry Wieland, Paul Bismarck City of

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Attendance Roster: 58th Annual Water and Wastewater Operator Training Sessions

Environmental Training Center, Bismarck-Training Credits Issued

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<u>Operator</u>	<u>Employer</u>	<u>Operator</u>	<u>Employer</u>
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ACKERSON, GARY	GRAND FORKS AIR FORCE BASE	KRUEGER, CORY	JR SIMPLOT
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ARP, LONNIE		LABELLE, GREG	HOME ON THE RANGE
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AUMILLER, STEVEN		LEINES, LEE	GRANDIN CITY OF
BEEHLER, DENNIS	BISMARCK CITY OF	LEMER, GREG K.	R & T WATER SYSTEM
BERGERON, BEAU	WILLISTON CITY OF NEW SALEM CITY OF	LITTLE SOLDIER, PHILLIP	PARSHALL CITY OF
BRUNEN, ANDY		LOUW, JACOBUS	DEVILS LAKE CITY OF
BUELOW, GARY BURNS, CORY	MOHALL CITY OF GRAFTON CITY OF	MAGSTADT, LEE	DICKINSON CITY OF
*	DICKINSON CITY OF	MARSOLEK, JAMES R	JAMESTOWN CITY OF
BURRIS, JOSHUA JOE		MCGARRY, DENNIS W	GRAND FORKS AIR
CHRISTIANSON, BROCK	PARSHALL CITY OF		FORCE BASE
CLARYS, CURTIS	WILLISTON CITY OF	MELBY, KAEL	MANDAN CITY OF
COLLIER, NICHOLAS	GRAND FORKS AFB	METZEN, BARRY	JR SIMPLOT
CUCCI, KEVIN	GRAND FORKS AFB	MILLER, MARK	FARGO CITY OF
DAGENAIS, JOSH	WILLISTON CITY OF	MUNYER, TROY	RUGBY CITY OF
DANA, TYLER	MINOT AIR FORCE BASE	NEWMAN, AARON	BASE UTILITIES INC.
DAY, BRIAN	MIDWEST ASSISTANCE	NEWMAN, JASON	VALLEY CITY PUBLIC
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DEGELDERE, DYLAN	GRAFTON CITY OF	NIEUWSMA, KYLE	BISMARCK CITY OF
DEGENSTEIN, STEVEN	UNDERGROUND	NUSTAD, TIM	FARGO CITY OF (WWT)
DENNING ZACH	CONSTRUCTION BISMARCK CITY OF	OLSON, RICHARD	JAMESTOWN CITY OF
DENNING, ZACH		OLSON, RONALD D	JAMESTOWN CITY OF
DESAUTEL, ROCK	GRAFTON CITY OF	OVERMOE, DAN	MAYVILLE CITY OF
DILLON, TONY DOCKTER, TODD	SCRANTON CITY OF ASHLEY CITY OF	PENNER, LEVI	WALHALLA CITY OF
		PETERSON, JOHN	BASE UTILITIES INC.
EDLAND, JEFF	GLENFIELD CITY OF AMERICAN CRYSTAL	PIATZ, LEE	NAPOLEON CITY OF
ELLIOTT, CODY	SUGAR HILLS	POLLARD, ZACHARY	MINOT AIR FORCE BASE
EDICKCON DAN		REIDBURN, DANA	JAMESTOWN CITY OF
ERICKSON, DAN	DICKINSON CITY OF		(WWT)
ESTENSON, CORY	DEVILS LAKE CITY OF	RIES, STEVEN	SOUTHWEST WATER
EVERSON, KELLY	VALLEY CITY CITY OF		AUTHORITY
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GEIGER, BILL		RODMAN, JUSTON	MINOT CITY OF
GORRES, JIM	NORTHWOOD CITY OF	ROLLER, LEE ROY	BELFIELD CITY OF
GULLICKSON, DARYN	MANDAN CITY OF	ROSS, ZANE	BELCOURT RURAL
HANSON, CHARLES D.	JR SIMPLOT		WATER
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HEINERT, CODY	BISMARCK CITY OF	SCHMIDT, DEAN E.	MANDAN CITY OF
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HUTSLAR, TERRY	CITY OF WILTON	SCHULTZ, BRIAN	MINOT AIR FORCE BASE
IRVINE, WILEY	MANDAN CITY OF	SCOTT, TONY	WILLISTON CITY OF
KASTROW, KENNETH	HEBRON CITY OF	SHERWOOD, DYLAN	FARGO CITY OF
KILGORE, FRANK	GRAND FORKS CITY OF	SUDA, DANIEL	GRAFTON CITY OF
KLEMISCH, CLINT	VALLEY CITY CITY OF	SWARTZ, JEREMY	BASE UTILITIES INC

<u>Operator</u>	<u>Employer</u>	<u>Operator</u>	<u>Employer</u>
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THOMAS, ADAM	WASHBURN CITY OF	DRIVEWIAN, DREIVI	DISTRICT
TORGERSON, DUSTIN	BASE UTILITIES INC.	BROTHERTON, KRIS	MCKENZIE COUNTY
TRAUTMAN, RANDY	MAPLETON CITY OF	BROTTLERTON, RRIS	WRD
TUPA, BRANDON	GRAND FORKS CITY OF	BRUCE, HAROLD R	BELCOURT PUBLIC
VETTER, MIKE	HAZELTON CITY OF	BROCE, III ROED R	UTILITIES
WALKER, SEAN	ALEXANDER CITY OF	BRUINEKOOL, MARK	WILLISTON CITY OF
WENGER, MATTHEW	MILTON R YOUNG	BRUNEN, ANDY	NEW SALEM CITY OF
WENGER, WITH THE W	STATION WELL	BULLHEAD JR, DARRELL B	STANDING ROCK SIOUX
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WIELAND, PAUL	BISMARCK CITY OF	CARBONARO, MICHAEL	JAMESTOWN CITY OF
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WOESSNER, KELLY	PARSHALL CITY OF	CARROLL, BRIAN	MCKENZIE COUNTY
WRIGHT, JEREMY	GRENORA CITY OF	0.1111022, 2.1111	WRD
YOKOM, NICK	VALLEY CITY CITY OF	CARROLL, STEVE	CASS RURAL WATER
ZASTOUPIL, DUANE	DICKINSON CITY OF	, , , , , , , , , , , , , , , , , , , ,	DISTRICT
ZENTNER, TAYLOR	MOTT CITY OF	CARSTENS, LOGAN	GRAND FORKS AFB
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ARENDS, PAUL	DEVILS LAKE CITY OF	•	NORTH
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	FORCE BASE	CHRISTIANSON, GRANT	JAMESTOWN CITY OF
BACON, ALEX	JAMESTOWN CITY OF	COLLIER, NICHOLAS	GRAND FORKS AFB
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BARTH, TODD	WEST FARGO CITY OF	CRON, BARB	FLAXTON CITY OF
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	CO	DAY, BRIAN	MIDWEST ASSISTANCE
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BERG, DON	ROLETTE CITY OF	DEMARAY, MAYNARD R	FORT BERTHOLD
BERG, JASON	WALHALLA CITY OF		RURAL WATER
BERGER, COLE	DAKOTA GASIFICATION	DENNING, ZACH	BISMARCK CITY OF
	CO	DEROCK BRAINE, FRANK T	STANDING ROCK SIOUX
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BOMMERSBACH, TROY	SOUTHEAST WUD		NATIONAL GUARD
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BRANDT, MARLIN D	BISMARCK CITY OF	EICCHED CLEM	AUTHORITY EDGELEV CITY OF
		FISCHER, GLEN	EDGELEY CITY OF

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FOLK, CHARLES	KNIFE RIVER INDIAN	HOTTMAN, DAVID	SOUTHWEST WATER
	VILLAGE	,	AUTHORITY
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FOX, RICK	R & T WATER SYSTEM	HUMBLE, JEFF	DAKOTA SERVICES INC
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GOHL, RUSS	BASE UTILITIES INC		CONSTRUCTION
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GRAMMOND, PERRY	BISMARCK CITY OF	KASTNER, CHAD	SURREY CITY OF
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	EMMONS	KEYS, SHERRY RENEE	VALLEY CITY PUBLIC
GUNVILLE, SHANNON	BELCOURT PUBLIC		WORKS
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	SYSTEM	KNIGHT, BEN	WESTHOPE CITY OF
HAGEN, RYAN	SOUTHWEST WATER	KNUTSON, AARON	LELAND OLD STATION
	AUTHORITY	KOCH, BRETT	BEULAH CITY OF
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HANLAN, MIKE	ST JOHN CITY OF	KRUGER, CLAY	RIVERDALE CITY OF
HANS, STEVEN	DAVENPORT CITY OF	KUEHN, PAUL	CASS RURAL WATER
HANSON, NICK	CASS RURAL WATER		DISTRICT
	DISTRICT	KUMMER, CODY	WATFORD CITY CITY OF
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HARRIS, BROCK	GARRISON CITY OF	LAWSON, GARY	CAVALIER CITY OF
HART, SCOTT	WESTERN AREA WATER	LEE, LONNY	JAMESTOWN CITY OF
	SUPPLY	LEGO, SHELBY	WHITING OIL & GAS
HASBARGEN, GARY	WAHPETON CITY OF	LEIDHOLM, MARLIN	MCLEAN-SHERIDAN
HEINERT, CODY	BISMARCK CITY OF		WATER DISTRICT
HEISLER, KEITH	NORTH PRAIRIE RWD	LEINES, LEE	GRANDIN CITY OF
HEISLER, ROD	NORTH DAKOTA	LEMER, GREG K.	R & T WATER SYSTEM
	NATIONAL GUARD	LINSTAD, STEFAN	PARK RIVER CITY OF
HEJTMANEK, BRANDON	SOUTHEAST WUD	LITTLE OWL, LEON	FORT BERTHOLD
HELFRICH, TYLER	MILTON R YOUNG		RURAL WATER
	STATION WELL	LITTLE SOLDIER, PHILLIP	PARSHALL CITY OF
HERDA, MATTHEW	LAKOTA CITY OF	LYNCH, JOHN	R & T WATER SYSTEM
HIGDEM, SIDNEY	MEDINA CITY OF	MALY, SADIE	MINOT CITY OF
HOLZER, PAUL	SOUTH CENTRAL	MARTINSON, STEVE	GREATER RAMSEY
	REGIONAL WD		WATER DISTRICT

<u>Operator</u>	<u>Employer</u>	<u>Operator</u>	<u>Employer</u>
MASON, BILL	BOWMAN CITY OF	ROTHMANN, BRYAN L	WASHBURN CITY OF
MATZKE, BRIAN	WEST FARGO CITY OF/	ROWELL, JOE	JAMESTOWN CITY OF
WITTERD, BRITTIN	SLEEPY HOLL	RUDNICK, MATTHEW	JAMESTOWN CITY OF
MCDONALD, ADAM	DAKOTA GASIFICATION	SAILER, JAMES	PICK CITY CITY OF
MCDONALD, ADAM	CO	SCHANTZ, ERICK	MANDAN CITY OF
MCFARLANE, JAMES	BISMARCK CITY OF	SCHLIEVE, FLINT	GREATER RAMSEY
MCGARRY, DENNIS W	GRAND FORKS AIR	Seriele v E, Ten vi	WATER DISTRICT
Wednier, BEWA	FORCE BASE	SCHLOSSER, HUNTER	MISSOURI WEST WATER
MEHLHOFF, RANDY	POWERS LAKE CITY OF	Serie ososii, morvisii	SYSTEM
MEIDINGER, TANNER	SOUTHWEST WATER	SCHMIDT, DEAN E.	MANDAN CITY OF
,	AUTHORITY	SEIFERT, JUSTIN	MINOT CITY OF
MELBY, KAEL	MANDAN CITY OF	SIMPSON, MIKE	WILLISTON CITY OF
MESSER, CARY	SOUTHWEST WATER	SMITH, DOUGLAS	SOUTH CENTRAL
	AUTHORITY		REGIONAL WATER
MIDDLETON, BILL	DICKINSON CITY OF	SMITH, RYAN	MILNOR CITY OF
MIKKELSON, AMBER	BASE UTILITIES INC	STAEBLER, MATTHEW	WEST FARGO CITY OF
MILLER, DAN	CARRINGTON CITY OF	STIEG, BRAD	DICKINSON CITY OF
MONGEON, TYLER	DAKOTA GASIFCATION	SUKO, STEVEN	JAMESTOWN CITY OF
	CO	SUTER, JAMES	MANDAN CITY OF
MONROE, ADAM	ELLENDALE CITY OF	SWANSON, DARREL	GWINNER CITY OF
MONROE, JIM	ELLENDALE CITY OF	SWART, COURTNEY	DAKOTA GASIFICATION
MORTON, JAKE	WEST FARGO CITY OF		CO
MULLER, ANDREW	CARGILL SWEETENERS	TAGGART, JAMES	ARNEGARD CITY OF
MURPHY, JAMES	SOUTHWEST WATER	THIELEN, TRAVIS	DICKINSON CITY OF
	AUTHORITY	THOMAS, ADAM	WASHBURN CITY OF
MURR, LEO	WAHPETON CITY OF	THOMPSON, EVAN	MINNEWAUKAN CITY
MURRAY, STEVEN H	MCLEAN-SHERIDAN		OF
	WATER DISTRICT	TROSKA, MARC	ALL SEASONS WUA-
MYERS, RALPH A.	R & R TRAILER COURT		SYSTEM I
NAGEL, NATHAN	HETTINGER CITY OF	URAN, LUKE	COAL CREEK STATION
OBERG, ANN	MCLEAN-SHERIDAN	VETTER, DONALD A	SOUTH CENTRAL RWD
ODECARD BIOK	WATER DISTRICT	VILLANUEVA, FITZ	MCKENZIE COUNTY
ODEGARD, RICK	WILLISTON CITY OF	MOODIEG DALI	WRD
OLDENBURG, CAL	ADVANCED	VOORHEIS, PAUL	R & T WATER SYSTEM
OTT LUCAS	ENGINEERING	VORMESTRAND, ALAN	UPHAM CITY OF ALEXANDER CITY OF
OTT, LUCAS	CASS RURAL WATER DISTRICT	WALKER, SEAN	WAHPETON CITY OF
OVERMOE, DAN	MAYVILLE CITY OF	WEIBEL, SEAN WEINMANN, JAMEY	HARVEY CITY OF
PARTON, JANET	MINOT CITY OF	WHITTINGTON, JERRY	SOUTHWEST WATER
PRICE, KYLE	WIINOT CITT OF	WIIIT TINGTON, JEKKT	AUTHORITY
PROTEXTOR, JONATHAN	STUTMAN RURAL	WIELAND, PAUL	BISMARCK CITY OF
TROTEXTOR, JONATHAN	WATER DISTRICT	WILLARD, STEVEN R	STANDING ROCK SIOUX
RATH, JAMIE	MANDAN CITY OF	WIEDARD, STEVER	TRIBE
REDINGER, DALE	MADDOCK CITY OF	WINTERMUTE, DARRELL	ALL SEASONS WUA-I
REIS, WILLIAM	CASS RURAL WATER	WOESSNER, KELLY	PARSHALL CITY OF
,	DISTRICT	WOOVIS, RILEY	SOUTH CENTRAL RWD
RENSLAND, BRANDON	MINOT CITY OF	YOKOM, NICK	VALLEY CITY CITY OF
REPNOW, NEAL	UNDERWOOD CITY OF	ZENTNER, TAYLOR	MOTT CITY OF
ROSENCRANS, PAUL	GRANVILLE CITY OF	TRAUTMAN, RANDY	MAPLETON CITY OF
, -	-		-

<u>Operator</u>

TURNER, TOBY

Employer SOUTHWEST WATER

AUTHORITY

ULLAND, JASON SOUTHWEST WATER

AUTHORITY

UNRUH, WYNNE

SOUTH CENTRAL RWD

VANCE, JOSHUA

T ROOSEVELT NATIONAL PARK

VENSTAD, SHAWN VILLANUEVA, FITZ SOUTH CENTRAL RWD MCKENZIE COUNTY

WRD

VOELLER, KYLE

WADESON, MIKE WALKER, SEAN

WALLACE, LOGAN LEE WEIAND, ALLAN WEINMANN, JAMEY WENGER, MATTHEW

WHITE BEAR, CODY

WHITTINGTON, JERRY

WIEDRICH, MCKINZI

WIELAND, PAUL

WIENHOLD, RICHARD WILM, TOM

WINGENBACH, NATHAN

WITT, MIKE WOOVIS, RILEY WROBBEL, REBECCA

W KOBBEL, KEBECCA

FARGO CITY OF

VALLEY CITY CITY OF

ALEXANDER CITY OF KILLDEER CITY OF

WAHPETON CITY OF

HARVEY CITY OF MILTON R YOUNG

STATION WELL

FORT BERTHOLD

RURAL WATER

SOUTHWEST WATER

AUTHORITY

DAKOTA GASIFICATION

CO

BISMARCK CITY OF

FARGO CITY OF

CASS RURAL WATER

DISTRICT

ATHAN DAKOTA GASIFICATION

CO

GRAND FORKS CITY OF SOUTH CENTRAL RWD DAKOTA GASIFICATION

CO

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Darren Marrese

Marketing Communications Specialist



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Cybersecurity: Does It Matter?

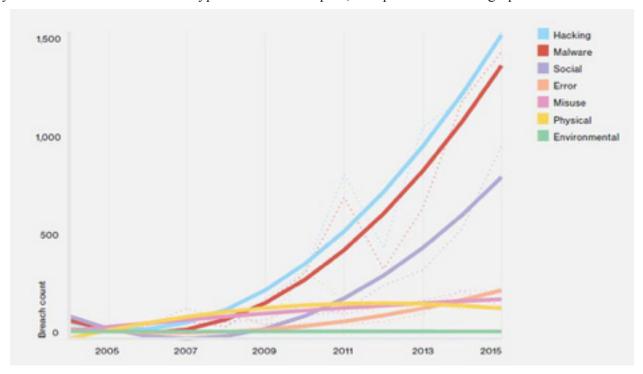
Kevin M. Morley, PhD

It's not a matter of if, but rather a matter of when a water utility will be impacted by a cyber incident. No water utility is immune from this threat.

So does size matter? The glib answer is of course it matters. The reality is that all water systems of any size now have virtual footprints that far exceed their physical perimeter. Cybersecurity is more than just ensuring that the customer service, accounting, and human resources folks protect personally identifiable information (PII) and conform to HIPAA (the Health Insurance Portability and Accountability Act of 1996) rules. It goes well beyond keeping your desktop or laptop operating systems updated with the latest patches from Microsoft or Apple. The growth in the Internet of Things (IoT), or more specifically, the Industrial Internet of Things (IIoT) has led to greater efficiency in leveraging data to optimize utility operations and processes. This includes all of the employees with smartphones, iPads, Kindles, and laptops that IIoT allows to remotely access, monitor, and manage the system. Included here are folks with personal devices that may ride along or otherwise "touch" a utility network, such as charging via a seemingly innocent USB cable or plugging in a memory stick from an unknown source.

#1. All water systems have people. Most, if not all, utility employees have computers that support some level of internet connectivity for business purposes like e-mail. This may or may not include the computer that runs supervisory control and data acquisition (SCADA). Most of these employees also have smartphones or similar devices that may or may not be provided by the utility. Everyone is at risk of clicking on something that has a virus. Think about those e-mails from "friends" that say, "Here's something you need to see: www.dontlook.com" or those e-mails from a long-lost relative who only needs a little bit of help.

As a result, this can expose a utility's business and operating system to bad actors, which can have a significant financial or operational impact. "Bad actor" is a term used for cybercriminals. Ransomware is the most frequent and simplest attack, which basically blocks an owner from accessing various files and demands payment for recovery... rarely are those files returned. This type of attack is rampant, as represented in this graphic.



Source: Verizon, 2017. Data Breach Investigations Report, http://www.verizonenterprise.com/verizon-insights-lab/dbir/2017/.

- **#2. Operating systems are not consistently maintained/patched**. A large percentage of successful attacks, across all sectors, have exploited vulnerabilities that have had mitigation patches available for decades. The only way to know that things are in good shape is to determine what controls are in place relative to what should be in place to protect a utility's systems, especially process control systems. Resources such as the use-case tool developed by AWWA provide a utility with a clear set of prioritized controls that, if implemented, can mitigate the risks associated with cyberthreats. This does not mean the utility will not be targeted, but it does help lower the likelihood a hacker will be successful. This is a classic case of open versus closed—the more "doors" that are left open and unsecured, the greater the access and opportunity for bad actors.
- **#3. Nobody knows ABC Water**. It is reasonable for one to think that a large city's water utility is a more attractive target when compared with Smallville's utility. That concept does not work in cyberspace; while some attacks are targeted, many others are very opportunistic. In a few clicks and strokes of the keyboard, a hacker can distribute millions of e-mails to propagate their malware. In addition, consider that many control systems were installed before cybersecurity was something to even worry about. As a result, many utilities may not realize that portions of their system have publicly facing IP addresses that are easily targeted by bad actors using sources like SHODAN, a library of sorts for devices connected to the internet. Even if your IT staff or vendor says you're not connected to the internet, verify that this exposure pathway is indeed closed. In this case, the size of the utility hosting a publicly facing device is completely irrelevant and unknown to the prospective exploiter. If these devices are important to your operations, protect them and manage them accordingly, using the recommended controls. That begins with securing these devices and turning on the security settings many devices already have in place rather than using default settings that anyone can look up online.

Bottom line: Cybersecurity matters. The size of your utility does not matter when it comes to cybersecurity. If a system is critical to your utility's operations, you'll need to implement controls to manage its cyber-risk. I suspect all your systems are critical; otherwise they never would have been installed, so get on it before it's too late.

Kevin M. Morley, PhD, is AWWA's Manager of Federal Relations. He can be contacted at kmorley@awwa.org.





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	Brady Espe	701-328-5228
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